



Incident Response

Overview

Emagined Security's Incident Response provides one-stop support services for the entire lifecycle of any incident.

- The establishment of an incident
- The handling of the established incident
- The investigation and gathering of evidence and data surrounding the incident
- The involvement of Digital Forensics services to analyze and filter derived data and evidence

Benefits

The benefits of using Emagined Security Incident Response services include:

- Confidential and efficient assistance on an as needed basis, available 24 hours a day, seven days a week (24/7)¹
- A neutral, independent and trusted vantage point from which to start or continue an investigation
- Assistance in recognizing security incidents
- Proactive assessment, where possible, can help minimize incidents such as deliberate electronic attacks and active persistent threats (APT) against communications and/or information processing systems
- A third-party expert service providing incident response services
- On-site investigative assessment services used to facilitate near real-time support

Description of Service

Emagined Security's Incident Response services revolve around an investigation or case in order to provide technical, investigative, and advisory forensics support relating to the same incident or incidents.

- Quickly assess the magnitude of the problem
- Provide confidential support and advice, efficiently and expeditiously
- Deploy specialist(s) to perform on-site incident management as needed, develop an action plan to secure the impacted systems, and support the organization in restoring operations to a secure level as quickly as possible
- If handled internally to the organization, our specialists will consult with the organization as to

¹ Based on retainer service level contracted

appropriate actions to take

- If the incident proves to be severe in nature, Emagined Security will assist in the collecting and handling of data to be used as evidence

Emagined Security employs a team of highly trained and experienced individuals whose strengths lie in the area of Cyber and Data Forensics.

- A team or team-member can quickly be deployed to support an incident emergency
- Once contained and the immediate threat is mitigated, our team will provide a detailed report stating the nature of the problem and a final resolution
- Additionally, the Emagined Security team can work with your organization to provide ongoing assistance and recommendations, as needed