



Incident Response Management

Overview

The Emagined Security's Incident Response Management (IRM) service provides an executive-level individual(s) dedicated to developing, enhancing, or managing a corporate Incident Response Program (IRP).

The Emagined Security's Incident Response Management service can include:

- Proactive Security Consulting
- Real-time Incident Monitoring Services
- Reactive Incident Response Services
- Knowledge Sharing Security Services

Benefits

The benefits of using Emagined Security Incident Response Management services includes:

- Quality:
 - Confidential and efficient assistance on an as needed basis, available 24 hours a day, seven days a week (24/7)
 - A neutral, independent and trusted vantage point from which to start or continue an investigation
 - Assistance in recognizing security incidents
 - Proactive assessment, where possible, can help minimize incidents that can be defined as deliberate electronic attacks, such as active persistent threats (APT) against communications and/or information processing systems
- Integrity:
 - Discretion is used in all exchanges with a client, and both privacy and action are mutually agreed upon
 - All data is treated as sensitive, with "chain of custody" issues in perspective
 - Unparalleled ethical security services to the Community
- Task Compliance:
 - Task Compliance ensures that each executive-level project is organized and managed effectively and efficiently to assure quality compliance

- Knowledge Transfer:
 - What is learned, recorded and stored is passed on to the client for their continued prosperity
- Access to all IR/DF Services offered by Emagined Security:
 - On-site investigative analysis and assessment services used to facilitate near real-time support
 - Help enabling investigators to trace and identify the offender(s) in the incident
 - A neutral, independent, and trusted vantage point from which to start an investigation
 - Assistance in recognizing security incidents
 - Proactive assessment, where possible, can help minimize incidents such as deliberate electronic attacks and active persistent threats (APT) against communications and/or information processing systems

Description of Service

Emagined Security's Incident Response Management service can include the following:

- Incident Response Program development services
 - Creation and refinement of a solid internal IRP, including policies, processes, and a training program that allows clients to be proactive in dealing with incidents
 - Partnership with a globally recognized firm to facilitate knowledge transfer of industry recommended practices
 - Creation of a proactive strategy for protecting the client's information assets with the goal of delegating incident management responsibility to a group or organization most affected by the incident
- Investigative Management Services
 - Quick assessments of the issue / incident magnitude
 - Provides confidential support and advice, efficiently and expeditiously
 - Provide or deploy executive(s) to perform on-site incident management.
 - Development of an action plan to secure the address the incident
- Investigative Technical Services
 - Technical, investigative, and advisory forensics support relating to incidents
 - Assistance in the collecting and handling of data to be used as evidence

- Reporting and Training
 - Once contained and the immediate threat mitigated, our team will provide a detailed report stating the nature of the problem and a final resolution
 - Executive-level presentations of findings and of ongoing project status
 - Executive, managerial and technical training based on best practices